



भारत सरकार

GOVERNMENT OF INDIA

सीमा शुल्क मुख्य आयुक्त का कार्यालय, कोलकाता क्षेत्र

OFFICE OF THE CHIEF COMMISSIONER OF CUSTOMS, KOLKATA ZONE

सीमा शुल्कसदन, 15/1 स्ट्रैंड रोड, कोलकाता- 700001

CUSTOM HOUSE, 15/1 STRAND ROAD, KOLKATA- 700001

Fax No. 91-33-2231-3289; E-mail: ccu-cuskoa@nic.in

Date: 02-04-2026

**MINUTES OF THE SPECIAL CUSTOMS CLEARANCE FACILITATION  
COMMITTEE (CCFC) MEETING HELD ON 30.03.2026**

A special meeting of the Customs Clearance Facilitation Committee (CCFC) of Kolkata Customs Zone was held on **30.03.2026 (Monday)** from **3.00 P.M.** onwards in the Board Room, Custom House, Kolkata in Hybrid Mode through hybrid mode under the Chairmanship of Shri Ramavath Srinivasa Naik, Chief Commissioner of Customs, Kolkata Customs Zone.

The following stakeholders attended the meeting in person in the Board Room, Custom House, Kolkata:

<b>DEPARTMENTAL OFFICERS</b>		
<b>Sl. No.</b>	<b>Name of the Attendees (S/Sh/Ms)</b>	<b>Designation &amp; Commissionerate/Organisation</b>
1	Atul Saxena	Pr. Commissioner (Port)
2	Vinayak Azad	Pr. Commissioner (A & A and CCP, WB)
3	Sukhbir Singh Ahuja	ADC (CCO)
4	Ajeet Kumar	ADC (AP & ACC)
5	Shiv Pratap Singh	ADC (CCP)
6	Mohsina Tabassum	ADC (Port)
7	Shilpi Srivastava	JC (A & A)
8	Ujjal Roy	AC (CCO)
9	Tariprasad Das	Preventive Officer (CCO)
10	Mrityunjoy Maity	CE Gr-II, CRCL
<b>PGA/TRADE REPRESENTATIVES</b>		
11	Pramod Kumar Srivastav	President, NACFS
12	O T Singh	Joint Director, Regional PQ Station, Kolkata

The following stakeholders attended the meeting in virtual mode through Video Conferencing.

<b>DEPARTMENTAL OFFICERS</b>		

Sl. No.	Name of the Attendees (S/Sh/Ms)	Designation & Commissionerate/Organisation
1	Abhyudoy Guha	AC, MCH, Haldia
2	Indranil Roychowdhury	Assistant Director, DGTS, Kolkata
3	Murugan Morugaram S V	Asst. Director, NCTC
<b>PGA/TRADE REPRESENTATIVES</b>		
3	Juin Choudhury	Regional Head, FIEO, ER, Kolkata
4	RS Rajhans	Traffic Manager, SMPK
5	Soumen Malik	Acting GM, AAICLAS, Kolkata
6	Jayant Sen	ASIC, Kolkata
7	Sayantana Kr. Ghosh	Secretary, CCHAA
8	Tanay Kr. Pal	SATM, SMPK
9	*name not available*	Landport Authority, Petraple
10	*name not available*	Foreign Post Office, Kolkata
11	*name not available*	CONCOR, GFCJ Terminal

1. At the outset, Shri Sukhbir Singh Ahuja (ADC, CCO) welcomed and invited the participants to introduce themselves. This was followed by a briefing on recent trade facilitation initiatives of Kolkata Customs Zone through issuance of Public Notices which included the specific PNs issued by A & A Commissionerate to facilitate trade in the wake of the prevailing crisis scenario such as procedure for return of export cargo due to air traffic disruption in the Gulf region and levy of fee for amendment or cancellation of export documents in cases of withdrawal of export consignments due to force majeure circumstances
2. As no agenda points were received from stakeholders, the Chair briefed members on initiatives undertaken by various ministries and departments to facilitate exports in light of the evolving crisis. A summary of these relief measures is produced below for information.
  - a. **Intervention for export facilitation launched on 19th March, 2026 under Export Promotion Mission with ECGC as Nodal Agency. Measures by ECGC India**
    - Protection of already ECGC-insured shipments
    - Facilitation of ECGC uptake for upcoming consignments
    - Part reimbursement of extraordinary freight & insurance costs (Only MSME Exporters)
    - A dedicated email id i.e. RELIEF2026@ecgc.in for seeking assistance related to the relief.
  - b. **Measures by CONCOR**
    - Extra free storage time & relief on Wharfage
    - Discount on plug-in charges for REEFER containers
    - Slashing of ICD tariffs for back to town cargo
  - c. **Measures by DG Shipping**
    - DG Shipping has established dedicated Help line and E-mail ID for outreach to

Exporters, Shipping Lines and Multimodal Transport Operators (MTOs)

- The Helpline: 022-25752019 & Email ID: mto-dgs@nic.in
3. Mr. P.K. Srivastava raised concern over the exorbitant charges levied by Shipping Lines for handling returned export cargo from international waters. The Chair clarified that such private commercial matters of Shipping Lines are beyond the jurisdiction of Zonal Customs and advised him to submit their grievance to DG Shipping, with a copy endorsed to this office for consolidation and escalation to the Board for consideration at the appropriate ministerial level.
  4. Mr. R. Rajhans, TM (SMPK), urged stakeholders to expedite the delivery of DPD containers on a best-effort basis to ease port congestion, noting that SMPK has been listed among congested ports in India.
  5. Mr. Jayant Sen (ASIC), citing a member line's query, asked if consignments originally loaded from Kolkata could be redirected to Haldia Port after being returned to Mundra due to the closure of Hormuz. The Chair advised consulting the Public Notices issued by the Zone for guidance, covering all possible scenarios and check whether their issue is addressed or not. Should it remain unresolved thereafter, they may bring it to the notice of the department.
  6. The details of nodal officers nominated for coordination of issues in this regard were displayed for information of all concerned and the meeting concluded with a vote of thanks to the Chair.

This issues with the approval of the Competent Authority.

UJJAL ROY  
ASSISTANT COMMISSIONER  
Chief Commissioner's Office,  
Custom House, Kolkata.

**Copy to:**

1. OSD, Cus VI, Customs Policy Wing, CBIC, New Delhi.
2. Sr. PS to Chief Commissioner of Customs, Kolkata.
3. P.S. to Pr. Commissioner of Customs (A&A)/ Pr. Commissioner of Customs (Port)/ Pr. Commissioner of Customs (Prev.), West Bengal.
4. All Additional/Joint Commissioner of Customs (Port/A&A/CCP)
5. All the Stakeholders
6. DC(EDI) for uploading on Kolkata Customs Web Page.